

DECISION MAKERS & INFLUENCERS

PURPOSE: Using the chart below, identify the various decision influences within a chosen key account from your sales territory.

ACCOUNT:	
----------	--

ROLE	BUYER NAME	DECISION CRITERIA/ MOTIVES	PURPOSE OF MEETING & HOW OFTEN DO YOU MEET?
The Final Authority – signing the contract			
Users – day-to-day users of solution			
Advisors - key influencers in the process			
Coach(es) – biggest supporters			